ALABAMA

Alabama Department of Postsecondary Education

Private School Licensure Division

P.O. Box 302130

Montgomery, AL 36130-2130

https://www.accs.edu/about-accs/private-school-licensure/

ALASKA

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

Customer.service@alaska.gov

https://acpe.alaska.gov/ConsumerProtection

Alaska Office of Attorney General Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 99501-5903

consumerprotection@alaska.gov

www.law.alaska.gov/consumer

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education

1740 W. Adams

Phoenix, AZ 85007

Phone: 602-542-5709

Fax: 602-542-1253

https://ppse.az.gov/complaint

ARKANSAS

Arkansas Department of Higher Education Coordinating Board

423 Main Street, Suite 400

Phone: 501-371-2000

Little Rock, AR 72201

ADHE_Info@adhe.edu

http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form

Arkansas State Board of Private Career Education

423 Main Street, Suite 400

Little Rock, AR 72201

Phone: 501-683-8000

Fax: 501-683-805

alana.boles@adhe.edu

https://sbpce.arkansas.gov/

CALIFORNIA

California Department of Consumer Affairs

Bureau for Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 888-370-7589

Fax: 916-263-1895

bppe@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education

1600 Broadway, Suite 2200

Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

https://highered.colorado.gov/contact-information

CONNECTICUT

Office of Higher Education

450 Columbus Boulevard, Suite 510

Hartford, CT 06103-1841

Phone: 860-947-1800he.org

pcs@ctohe.org

http://www.ctohe.org/StudentComplaints.shtml

Department of Consumer Protection Complaint Center

165 Capitol Avenue, Room 110

Hartford, CT 06106

Consumer Complaint Hotline: 800-842-2649

dcp@frauds@ct.gov

https://portal.ct.gov/DCP/Complaint-Center/Consumers---Complaint-Center

DELAWARE

Delaware Higher Education Office

Townsend Building

401 Federal St., # 2

Dover, DE 19901

Phone: 302-735-4120

Fax: 302-739-5894

dheo@doe.k12.de.us

https://www.doe.k12.de.us/domain/226

Consumer Protection Unit

Department of Justice State of Delaware

820 N. French Street, 5th Floor

Wilmington, DE 19801

Phone: 302-577-8600

Fax: 302-577-6499

consumer.protection@state.de.us

https://attorneygeneral.delaware.gov/wp-content/uploads/sites/50/2017/03/complaintform.pdf

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education

Higher Education Licensure Commission

1050 First Street NE, Fifth Floor

Washington, DC 20002

Phone: 202-727-6436

http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints

Government of the District of Columbia

Office of the Attorney General

441 4th Street, NW Suite 600 South

Washington, DC 20001

OAG Consumer Protection Hotline: (202) 442-9828

Fax: (202) 741-8789

consumer.protection@dc.gov

www.oag.dc.gov

http://oag.dc.gov/service/submit-consumer-complaint

FLORIDA

Florida Department of Education

Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Phone: 888-224-6684

Fax: 850-245-3238

cieinfo@fldoe.org

http://www.fldoe.org/policy/cie

GEORGIA

State of Georgia

Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: 770-414-3300

Fax: 770-414-3309

https://gnpec.georgia.gov/student-resources/student-complaints

HAWAII

State of Hawaii Office of Consumer Protection

Department of Commerce and Consumer Affairs

Leiopapa A Kamehameha Building

235 South Beretania Street, Suite 801

Honolulu, Hawaii 96813-2419

Phone: 808-586-2630

Fax: 808-586-2640

hpeap@dcca.hawaii.gov

http://cca.hawaii.gov/ocp/consumer-complaint/

IDAHO

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 West State Street

P.O. Box 83720 Boise, ID 83720-0037

Phone: 208-332-1587

Fax number: 208-334-2632

https://boardofed.idaho.gov

ILLINOIS

Illinois Board of Higher Education

1 N. Old State Capitol Plaza, Suite

333 Springfield, IL 62701-1377

Phone: 217-782-2551

Fax: 217-782-8548

info@ibhe.org

Illinois State Board of Education

100 W. Randolph, Suite 14-300

Springfield, Illinois 60601

Phone: 312-814-2220

https://www.isbe.net/Pages/Home.aspx

Illinois Attorney General Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62701

Consumer Fraud Hotline: 800-243-0618

Phone: 217-782-1090

http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf

INDIANA

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

Phone: 317-464-4400

complaints@che.in.gov

http://www.in.gov/che/2743.htm

IOWA

Iowa College Student Aid Commission

475 SW Fifth St., Suite D

Des Moines, IA 50309

Phone: 515-725-3400, 877-272-4456

Fax: 515-725-3401

info@iowacollegeaid.gov

https://www.iowacollegeaid.gov/StudentComplaintForm

KANSAS

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

Phone: 785-430-4240

http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education

100 Airport Road

Frankfort, KY 40601

Phone: 502-573-1555

cpeconsumercomplaint@ky.gov

http://cpe.ky.gov/campuses/complaintform

Kentucky Commission on Proprietary Education

300 Sower Boulevard

Frankfort, KY 40601

Phone: 502-564-4185

kcpe@ky.gov

http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf

Office of the Attorney General

Consumer Protection Division

1024 Capital Center Drive, Suite 200

Frankfort, KY 40601

Phone: 888-432-9257, 502-696-5389

Fax: 502-573-8317

Consumer.protection@ag.ky.gov

http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx

LOUISIANA

Louisiana Board of Regents

1201 N Third St., Suite 6-200

Baton Rouge, LA 70802

Phone: 800-351-4889, 225-326-6465

Fax: 225-326-6499

consumerinfo@ag.louisiana.gov

https://www.laregents.edu/

MAINE

Due Process Office

Maine Department of Education

Special Services Team

23 State House Station

Augusta, ME 04333-0023

Phone: 207-624-6600

Fax: 207-624-6641

https://www.maine.gov/doe/cds/dueprocess

Attorney General's Consumer Information and Mediation Service

6 State House Station

Augusta, ME 04333

Phone: 207-626-8800

consumer.mediation@maine.gov

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Attorney General

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

Phone: 888-743-0023

Fax: 410-576-7040

info@iowacollegeaid.gov

http://www.oag.state.md.us/Consumer/complaint.htm

Maryland State Board of Education

200 West Baltimore Street

Baltimore, MD 21201

Phone: 410-767-0467

Fax: 410-333-2226

Stateboard.msde@maryland.gov

http://www.marylandpublicschools.org/stateboard/Pages/default.aspx

MASSACHUSETTS

Massachusetts Department of Higher Education

One Ashburton Place

Room 1401

Boston, MA 02108

Phone: 617-727-6656

Fax: 617-727-0955

https://www.mass.edu/about/contactus.asp

MICHIGAN

Michigan Department of Licensing and Regulatory Affairs

CSCL/Enforcement Division

P.O. Box 30018 Lansing, MI 48909

Phone: 517-241-9223

Cscl-complaints@michigan.gov

https://www.michigan.gov/

MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6372

Fax; 601-432-6225

http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf

Mississippi Commission of Proprietary Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6185

kverneuille@mccb.edu

https://www.mccb.edu/offices/proprietary-schools

Office of the Attorney General State of Mississippi

P.O. Box 220

Jackson, MS 39201

Phone: (601) 359-3680

http://www.ago.state.ms.us/

MISSOURI

Missouri Department of Higher Education and Workforce Development

205 Jefferson Street

Jefferson City, MO 65101

Phone: 800-473-6757

Fax: 573-751-6635

info@dhewd.mo.gov

https://web.dhewd.mo.gov/collegedegreesearch/

MONTANA

Montana University System

Office of the Commissioner of Higher Education

560 N. Park Ave.

P.O. Box 203201

Helena, MT 59620-3201

Phone: 406-449-9124

Fax: 406-449-9171

http://mus.edu/che/arsa/StateAuthorization/Students.asp

Montana Department of Justice

Office of Consumer Protection

PO Box 200151

Helena, Mt 59620-0151

Phone: 406-444-4500, 800-481-6896

contactocp@mt.gov

https://dojmt.gov/consumer/consumer-complaints/

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education

Office of the Attorney General

2115 State Capitol

Lincoln, NE 68509

Phone: 402-471-2682

Fax: 402-471-3297

ago.consumer@nebraska.gov

https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions

Nebraska Department of Education Investigations Office

301 Centennial Mall South

P.O. Box 94987

Lincoln, NE 68509-4987

Phone: 402-471-2295

Fax: 402-471-0117

https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf

Nebraska Attorney General

Consumer Mediation Center

2115 State Capitol

Lincoln, NE 68509

Phone: 800-727-6432

ago.consumer@nebraska.gov

https://protectthegoodlife.nebraska.gov/file-consumer-complaint

NEVADA

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway

Suite 115

Las Vegas, Nevada 89123

Phone: 702-486-7330

Fax: 702-486-7340

https://cpe.nv.gov/

NEW HAMPSHIRE

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

Phone: 603-271-3494

https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx

NEW JERSEY

New Jersey Commission on Higher Education

Office of the Secretary of Higher Education

1 John Fitch Plaza, 10th Floor

PO Box 542

Trenton, NJ 08625-0542

Phone: 609-29-4310

Fax: 609-292-7225

https://www.state.nj.us/treas/highereducation/contactus.shtml

New Jersey Division of Consumer Affairs Office of Consumer Protection

124 Halsey Street

Newark, New Jersey 07101

973-504-6200

askconsumeraffairs@dca.lps.state.nj.us

https://www.njconsumeraffairs.gov/ocp/Pages/default.aspx

New Jersey Office of the Attorney General

Division of Consumer Affairs

PO Box 45025

Newark, New Jersey 07101

Phone: 800.242.5846

askconsumeraffairs@lps.state.nj.us

https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf

NEW MEXICO

New Mexico Higher Education Department Private Postsecondary Schools Division

2044 Galisteo St., Suite 4

Santé Fe, NM 87505-2100

Phone: 505-476-8411

HigherEd.Info@state.nm.us

https://hed.state.nm.us/students-parents/student-complaints

NEW YORK

New York State Education Department

Office of College and University Evaluation

89 Washington Avenue

EBA Room 960

Albany, NY 12234

Phone: 518-474-1551

Fax: 518-486-2779

ocueinfo@nysed.gov

http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

New York State Education Department

Bureau of Proprietary School Supervision

Investigations and Audit Unit

116 West 32nd Street, 5th Floor

New York, New York 10001

Phone: 212-643-4760

BPss@NYsed.gov

http://www.acces.nysed.gov/bpss/student-rights

New York State Department of State

Division of Consumer Protection

Consumer Assistance Unit

99 Washington Avenue

Albany, New York 12231-0001

Phone: 800-697-1220

https://dos.ny.gov/

NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools

200 West Jones St.

Raleigh, North Carolina 27603

Phone: 919-807-7100

Fax: 919-807-7165

webmaster@nccommunitycolleges.edu

http://www.nccommunitycolleges.edu/proprietary-schools

North Carolina Department of Justice

Consumer Protection Division

Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

Phone: 919-716-6000

https://ncdoj.gov/file-a-complaint/

NORTH DAKOTA

North Dakota Department of Career and Technical Education

State Capitol – 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

Phone: 701-328-3180

Fax: 701-328-1255

cte@nd.gov

https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf

North Dakota Consumer Protection Division

Office of Attorney General

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

Phone: 800-472-2600

https://attorneygeneral.nd.gov/sites/ag/files/documents/ConsumerComplaint-SFN7418.pdf

OHIO

State of Ohio

Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OHIO 43215-31414

Phone: 614-466-2752

Fax: 614-466-2219

Toll Free: 877-275-4219

bpsr@scr.state.oh.us

http://scr.ohio.gov/

http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Phone: 614-466-6000

Fax: 614-466-5866

hotline@highered.ohio.gov

https://www.ohiohighered.org/students/complaints

Ohio Attorney General Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

Phone: 800-282-0515

https://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405-225-9100

https://www.oag.ok.gov/consumer-protection-unit

State of Oklahoma

Oklahoma State Board of Private Vocational Schools

3700 N.W. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Phone: 405-528-3370

Fax: 405-528-3366

http://obpvs.ok.gov/contact-us

Oklahoma Office of the Attorney General

Consumer Protection Unit

313 N.E. 21st Street

Oklahoma City, OK 73105

Phone: 405-521-3921

Fax: 405-521-6246

ConsumerProtection@oag.ok.gov

http://www.oag.ok.gov/consumer-protection-unit1

OREGON

Oregon Higher Education Coordinating Commission

Private Postsecondary Education

Office of Degree Authorization

255 Capitol Street NE, Third Floor

Salem, OR 97310

Phone: 503-947-5925

complaints@hecc.oregon.gov

https://www.oregon.gov/highered/about/Pages/complaints.aspx

Higher Education Coordinating Commission

Office of Private Postsecondary Education

Private Career Schools

775 Court Street NE

Salem OR 97301-3827

Phone: 503-947-5716

infro.PPS@state.or.us

https://www.oregon.gov/highered/institutions-programs/private/Pages/our-role.aspx

Oregon Department of Justice

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301

Phone: 877-877-9392

help@oregonconsumer.gov
https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126

Phone: 717-783-6788

https://www.education.pa.gov/Pages/contact-us.aspx

Pennsylvania Office of Attorney General

Bureau of Consumer Protection

Strawberry Square

Harrisburg, PA 17120

Phone: 717-787-3391

https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/

PUERTO RICO

Puerto Rico Council on Higher Education

P.O. Box 19900

San Juan, PR 00910-1900

Phone: 787-641-7100

http://www.ce.pr.gov/

United States Attorney's Office District of Puerto Rico

Torre Chardon, Suite 1201

350 Carlos Chardon Street

San Juan, PR 00918

Phone: 877-872-5656

Fax: 787-771-4043

Usapr.webmaster@usdoj.gov

https://www.justice.gov/usao-pr/contact-us

RHODE ISLAND

Rhode Island Board of Governors for Higher Education

Shepard Building

80 Washington Street

Providence, RI 02903

Phone: 401-456-6000

https://www.ride.ri.gov/boardofeducation/

overview.aspx

Rhode Island Department of Attorney General

Consumer Protection Unit

150 South Main Street Providence, RI 02903

Phone: 401-274-4400

consumers@riag.ri.gov

http://www.riag.ri.gov/ConsumerProtection/About.php

SOUTH CAROLINA

South Carolina Commission on Higher Education

1122 Lady Street, Suite 300

Columbia, SC 29201

Phone: 803-737-2260

Fax: 803-737-2297

http://www.che.sc.gov/

South Carolina Attorney General

Rembert Dennis Building

1000 Assembly Street room 519

Columbia, SC 29201

Phone: 803-734-3970

Fax: 803-253-6283

http://www.scag.gov/

SOUTH DAKOTA

South Dakota Boards of Regents

306 E. Capitol Ave., Suite 200

Pierre, SD 57501

Phone: 605-773-3455

info@sdbor.edu

https://www.sdbor.edu/Pages/default.aspx

South Dakota Office of Attorney General

Division of Consumer Protection

1302 E Hwy 14, Suite 3

Pierre, SD 57501-8053

Phone: 605-773-4400

Fax: 605-773-7163

http://consumer.sd.gov/complaintform.aspx

TENNESSEE

Tennessee Higher Education Commission

312 Rosa Parks Blvd, 9th Floor

Nashville, TN 37243

Phone: 615-741-3605

https://www.tn.gov/thec/contact-us-1.html

Tennessee Department of Consumer Affairs

Tennessee Attorney General's Office

P.O. Box 20207

Nashville, TN 37202-0207

Phone: 615-741-4737

Fax: 615-532-4994

https://www.tn.gov/commerce/consumer/contact.html

TEXAS

Texas Workforce Commission Career Schools and Colleges

101 East 15th Street, Room 226-T Austin, Texas 78778-0001

Phone: 512-936-3100

Fax: 512-936-3111

career.schools@twc.state.tx.us

https://www.twc.texas.gov/files/jobseekers/csc-401a-student-complaint-form-twc.pdf

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, Texas 78752

Phone: 512-427-6101

Fax: 512-427-6127

studentcomplaints@thecb.state.tx.us

http://www.highered.texas.gov/links/student-complaints/

Texas Office of Attorney General

Consumer Protection Division

P.O. Box 12548

Austin, TX 78711-2548

https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint

UTAH

Utah Department of Commerce

Division of Consumer Protection

160 East 300 South

Salt Lake City, Utah 84111

Phone: 801-530-6601

Fax: 801-530-6001

https://consumerprotection.utah.gov/

VERMONT

Vermont Agency of Education

1 National Life Drive, Davis 5

Montpelier, VT 05620-2501

Phone: 802-828-1130

Fax: 802-828-6430

aoe.edinfo@vermont.gov

https://education.vermont.gov/student-support

Vermont Attorney General's Office

109 State Street

Montpelier, VT 05609

Phone: 802-656-3183

Fax: 802-304-1014

mailto:AGO.CAP@vermont.gov

https://ago.vermont.gov/

VIRGINIA

State Council of Higher Education for Virginia

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

Phone: 804-225-2600

communications@schev.edu

http://www.schev.edu/index/students-and-parents/resources/student-complaints

WASHINGTON

Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98502

Phone: 360-753-7800

info@wsac.wa.gov

http://www.wsac.wa.gov/protecting-education-consumers

Washington Workforce Training and Education Coordinating Board

128 - 10th Avenue SW

P.O. Box 43105

Olympia, WA 98504-3105

Phone: 360-709-4600

Fax: 360-586-5862

workforce@wtb.wa.gov

https://www.wtb.wa.gov/private-career-schools/school-complaints/

Washington State Office of the Attorney General

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

Phone: 360-753-6200

https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection

WEST VIRGINIA

Executive Vice Chancellor for Administration

West Virginia Council for Community and Technical College Education

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd., East, Suite 700

Charleston, WV 25301

Phone: 304-558-2101

Fax: 304-558-5719

http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf

State of West Virginia

Office of the Attorney General

Consumer Protection Division

P.O. Box 1789

Charleston, WV 25326

Phone: 800-368-8808

complaint@wvago.gov

http://www.ago.wv.gov/consumerprotection/Pages/default.aspx

WISCONSIN

Wisconsin Department of Safety and Professional Services

Division of Legal Services and Compliance

P.O.Box 7190

Madison, WI 53707-7190

Phone: 608-266-2264

dsps@wisconsin.gov

https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx

Wisconsin Attorney General

PO Box 7857

Madison WI 53707

Phone: 608-266-1221

Fax: 608-267-2779

https://www.doj.state.wi.us/

WYOMING

Wyoming Department of Education

Hathaway Building, 2nd Floor

2300 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7675

Fax: 307-777-6234

https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/

Office of the Attorney General

Consumer Protection Unit

Kendrick Building

2320 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7841

Fax: 307-777-6869

http://ag.wyo.gov/cpu/consumer-complaints

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*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.