

ALABAMA

Alabama Department of Postsecondary Education Private School Licensure Division

PO Box 302130

Montgomery, AL 36130

Phone: 334-242-7300

<https://www.accs.cc/index.cfm/school-licensure/complaints/>

ALASKA

Alaska Commission on Postsecondary Education

PO Box 110505

Juneau, AK 99811

Email: customer.service@alaska.gov

<https://acpe.alaska.gov/ConsumerProtection>

Alaska Office of Attorney General Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 99501-5903

Email: consumerprotection@alaska.gov

www.law.alaska.gov/consumer

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education

1740 W. Adams

Phoenix, AZ 85007

Phone: 602-542-5709

Fax: 602-542-1253

<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education Coordinating Board

423 Main Street, Suite 400

Phone: 501-371-2000

Little Rock, AR 72201

Email: ADHE_Info@adhe.edu

<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Arkansas State Board of Private Career Education

423 Main Street, Suite 400

Little Rock, AR 72201

Phone: 501-683-8000

Fax: 501-683-805

<https://sbpce.arkansas.gov/>

CALIFORNIA

California Department of Consumer Affairs

Bureau for Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 916-431-6959

FAX: 916-263-1895

Email: dca@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education

1600 Broadway, Suite 2200

Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

<http://higherred.colorado.gov/Academics/Complaints/>

CONNECTICUT

Office of Higher Education

450 Columbus Boulevard, Suite 510

Hartford, CT 06103-1841

Phone: 860-947-1800

<http://www.ctohe.org/StudentComplaints.shtml>

Department of Consumer Protection Complaint Center

165 Capitol Avenue, Room 110

Hartford, CT 06106

Phone: 800-842-2649

Email: dcp@frauds@ct.gov

<https://portal.ct.gov/DCP/Complaint-Center/Consumers---Complaint-Center>

DELAWARE

Delaware Higher Education Office Townsend Building

401 Federal St # 2

Dover, DE 19901

Phone: 302-735-4120

Fax: 302-739-5894

dheo@doe.k12.de.us

<https://www.doe.k12.de.us/domain/226>

Consumer Protection Unit Department of Justice State of Delaware

820 N. French Street, 5th Floor

Wilmington, DE 19801

Phone: 302-577-8600

Fax: 302-577-6499

consumer.protection@state.de.us <https://attorneygeneral.delaware.gov/wp-content/uploads/sites/50/2017/03/complaintform.pdf>

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education Higher Education Licensure Commission

1050 First Street NE, Fifth Floor

Washington, DC 20002

Phone: 202-727-6436

<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Government of the District of Columbia

Office of the Attorney General

441 4th Street, NW Suite 600 South

Washington, DC 20001

Phone: 202- 442-9828

Fax: 202-741-8789

Website: www.oag.dc.gov <http://oag.dc.gov/service/submit-consumer-complaint>

FLORIDA

Florida Department of Education

Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Phone: 888-224-6684

Fax: 850-245-3238

Email: cieinfo@fldoe.org

<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

GEORGIA

State of Georgia Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: 770-414-3300

Fax: 770-414-3309

<https://gnpec.georgia.gov/student-complaints>

HAWAII

State of Hawaii Office of Consumer Protection Department of Commerce and Consumer Affairs

Leiopapa A Kamehameha Building

235 South Beretania Street, Suite 801

Honolulu, Hawaii 96813-2419

Phone: 808-586-2630

Fax: 808-586-2640

hpeap@dcca.hawaii.gov <http://cca.hawaii.gov/ocp/consumer-complaint/>

IDAHO

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 West State Street

P.O. Box 83720

Boise, ID 83720-0037

Phone: 208-332-1587

http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

ILLINOIS

Illinois Board of Higher Education

1 N. Old State Capitol Plaza, Suite 333

Springfield, IL 62701-1377

Phone: 217-782-2551

Email: info@ibhe.org

<http://complaints.ibhe.org/>

Illinois State Board of Education

100 N. 1st Street

Springfield, Illinois 62777

Phone: 866-262-6663

<https://www.isbe.net/Pages/Home.aspx>

Illinois Attorney General

Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62701

Phone: 217-782-1090

Consumer Fraud Hotline: 800-243-0618

<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

INDIANA

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

Phone: 317-464-4400

Email: complaints@che.in.gov

<http://www.in.gov/che/2743.htm>

IOWA

Iowa College Student Aid Commission

430 E. Grand Ave., FL 3

Des Moines, IA 50309

Phone: 877-272-4456

Fax: 515-725-3401

<https://www.iowacollegeaid.gov/content/forms-and-applications>

KANSAS

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

Phone: 785-430-4240

http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education

1024 Capital Center Dr. Suite 320

Frankfort, KY 40601

Phone: 502-573-1555

Email: cpeconsumercomplaint@ky.gov

<http://cpe.ky.gov/forstudents/consumercomplaints/>

Kentucky Commission on Proprietary Education

300 Sower Boulevard

Frankfort, KY 40601

Phone: 502-564-4185

kcpe@ky.gov <http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Office of the Attorney General Consumer Protection Division

1024 Capital Center Drive, Suite 200

Frankfort, KY 40601

Phone: 888-4329257

Email: Consumer.protection@ag.ky.gov

<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

LOUISIANA

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821-3677

Phone: 225-342-4253

<http://www.regents.la.gov/subhome/students>

MAINE

Maine Department of Education

23 State House Station

Augusta, ME 04333-0023

Phone: 207-624-6600

Fax: 207-624-6700

<http://www.maine.gov/doe/index.html>

Maine Office of the Attorney General

6 State House Station

Augusta, ME 04333

Phone: 207-626-8800

Email: consumer.mediation@maine.gov

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Attorney General Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

Phone: 888-743-0023

Fax: 410-576-7040

<http://www.oag.state.md.us/Consumer/complaint.htm>

Maryland State Board of Education

200 West Baltimore Street

Baltimore, MD 21201

Phone: 410-767-0467

Fax: 410-333-2226

<http://www.marylandpublicschools.org/stateboard/Pages/default.aspx>

MASSACHUSETTS

Massachusetts Department of Higher Education

One Ashburton Place

Room 1401

Boston, MA 02108

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

MICHIGAN

Michigan Department of Licensing and Regulatory Affairs CSCL/Enforcement Division

P.O. Box 30018

Lansing, MI 48909

Phone: 517-241-9223

<https://www.michigan.gov/>

MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6372

Fax: 601-432-6225

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Consumer Protection Division Office of the Attorney General State of Mississippi

P.O. Box 220

Jackson, MS 39201

Phone: 601-359-4230

<http://www.ago.state.ms.us/forms/complaint-form/>

MISSOURI

Missouri Department of Higher Education

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Phone: 573-751-2361

Fax: 573-751-6635

Email: info@dhe.mo.gov

<https://dhe.mo.gov/contactus.php>

MONTANA

Montana University System

Office of the Commissioner of Higher Education

560 N. Park- 4th Floor

P.O. Box 203201

Helena, MT 59620-3201

Phone: 406-449-9124

Fax: 406-449-9171

<http://mus.edu/che/arsa/StateAuthorization/Students.asp>

Montana Department of Justice Office of the Attorney General

215 N Sanders St.

Helena, Mt 59601

Phone: 406-444-4500

Fax: 406-442-2174

Email: contactocp@mt.gov

<https://dojmt.gov/consumer/consumer-complaints/>

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education

Office of the Attorney General

2115 State Capitol

Lincoln, NE 68509

Phone: 402-471-2682

Fax: 402-471-3297

Email: ago.consumer@nebraska.gov

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Department of Education Investigations Office

301 Centennial Mall South

P.O. Box 94987

Lincoln, NE 68509-4987

Phone: 402-471-2295

Fax: 402-471-0117

www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/PPCS_Complaint-form.pdf

Nebraska Attorney General's Office

2115 State Capitol

Lincoln, NE 68509

Phone: 800-727-6432

Email: ago.consumer@nebraska.gov

<https://protectthegoodlife.nebraska.gov/file-consumer-complaint>

NEVADA

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway, Suite 115

Las Vegas, Nevada 89123

Phone: 702-486-7330

Fax: 702-486-7340

http://www.doe.nv.gov/home/FAQs/Complaints_FAQ/

NEW HAMPSHIRE

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

Phone: 603-271-3494

<http://www.education.nh.gov/highered/>

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education

Office of the Secretary of Higher Education

1 John Fitch Plaza, 10th Floor

PO Box 542

Trenton, NJ 08625-0542

Phone: 609-29-4310

Fax: 609-292-7225

<https://www.state.nj.us/treas/highereducation/contactus.shtml>

New Jersey Division of Consumer Affairs Office of Consumer Protection

124 Halsey Street

Newark, New Jersey 07101

Phone: 973-504-6200

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

New Jersey Office of the Attorney General

Division of Consumer Affairs

PO Box 45025

Newark, New Jersey 07101

Phone: 800.242.5846

Email: askconsumeraffairs@lps.state.nj.us

https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf

NEW MEXICO

New Mexico Higher Education Department

Private Postsecondary Schools Division

2044 Galisteo St., Suite 4

Santé Fe, NM 87505-2100

Phone: 505-476-8400

<http://www.hed.state.nm.us/institutions/complaints.aspx>

NEW YORK

Office of College and University Evaluation New York State Education Department

89 Washington Avenue

EBA Room 960

Albany, NY 12234

Phone: 518-474-1551

Fax: 518-486-2779

E-mail ocueinfo@nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York State Education Department

116 West 32nd Street, 5th Floor

New York, New York 10001

Phone: 212-643-4760

<http://www.acces.nysed.gov/bpss/student-rights>

New York State Department of State Division of Consumer Protection Consumer Assistance Unit

99 Washington Avenue

Albany, New York 12231—0001

Phone: 800-697-1220

<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools

200 West Jones St.

Raleigh, NC 27603

Phone: 919-807-7100

Fax: 919-807-7165

<http://www.nccommunitycolleges.edu/proprietary-schools>

North Carolina Department of Justice Consumer Protection Division

Attorney General's Office

Mail Service Center 9001

Raleigh, NC 27699-9001

Phone: 919-716-6000

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

NORTH DAKOTA

North Dakota Department of Career and Technical Education

State Capitol – 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

Phone: 701-328-3180

Fax: 701-328-1255

E-mail: cte@nd.gov

<http://www.nd.gov/cte/>

North Dakota Consumer Protection Division

Office of Attorney General

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

Phone: 800-472-2600

<https://attorneygeneral.nd.gov/sites/ag/files/documents/ConsumerComplaint-SFN7418.pdf>

OHIO

State of Ohio Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OHIO 43215-31414

Phone: 614-466-2752

Fax: 614-466-2219

E-mail: bpsr@scr.state.oh.us

<http://scr.ohio.gov/>

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Phone: 614-466-6000

Fax: 614-466-5866

Email: hotline@highered.ohio.gov

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

Phone: 800-282-0515

<https://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405-225-9100

<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma State Board of Private Vocational Schools

3700 N.W. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Phone: 405-528-3370

Fax: 405-528-3366

<http://obpvs.ok.gov/contact-us>

Oklahoma Office of the Attorney General Public Protection Unit

Attn: Investigative Analyst

313 N.E. 21st Street

Oklahoma City, OK 73105

Phone: 405-521-3921

Fax: 405-521-6246

<http://www.oag.ok.gov/consumer-protection-unit1>

OREGON

Oregon Higher Education Coordinating Commission

Private Postsecondary Education

Office of Degree Authorization

255 Capitol St NE

Salem, OR 97310

<https://www.oregon.gov/highered/institutions-programs/private/Documents/ODA/ODA-Student-Complaint-Form.pdf>

Higher Education Coordinating Commission

Office of Private Postsecondary Education: Private Career Schools

775 Court Street NE

Salem, OR 97301-3827

Phone: 503-947-5716

Email: info.PPS@state.or.us

http://www.oregon.gov/HigherEd/Pages/priv_career_schools.aspx

Oregon Department of Justice

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301

Phone: 877-877-9392

Email: help@oregonconsumer.gov

<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126

Phone: 717-783-6788

<http://www.education.pa.gov/Pages/default.aspx#tab-1>

Pennsylvania Office of Attorney General Bureau of Consumer Protection

Strawberry Square Harrisburg, PA 17120

Phone: 717-787-3391

<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

PUERTO RICO

Puerto Rico Council on Higher Education

P.O. Box 19900

San Juan, PR 00910-1900

Phone: 787-641-7100

<http://www.ce.pr.gov/>

Puerto Rico United States Attorney's Office

Torre Chardon, Suite 1201

350 Carlos Chardon Street

San Juan, PR 00918

Phone: 877-872-5656

<https://www.justice.gov/usao-pr/contact-us>

RHODE ISLAND

Rhode Island Board of Governors for Higher Education Shepard Building

80 Washington Street

Providence, RI 02903

Phone: 401-456-6000

<http://www.ribghe.org/students.htm>

Rhode Island Department of Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903

Phone: 401-274-4400

Email: consumers@riag.ri.gov

<http://www.riag.ri.gov/ConsumerProtection/About.php>

SOUTH CAROLINA

South Carolina Commission on Higher Education

1122 Lady Street, Suite 300

Columbia, SC 29201

Phone: 803-737-2260

<http://www.che.sc.gov/>

South Carolina Attorney General

Rembert Dennis Building

1000 Assembly Street Room 519

Columbia, SC 29201

Phone: 803-734-3970

Fax: 803-253-6283

<http://www.scag.gov/>

SOUTH DAKOTA

South Dakota Boards of Regents

306 E. Capitol Ave., Suite 200

Pierre, SD 57501

Phone: 605-773-3455

info@sdbor.edu

<https://www.sdbor.edu/Pages/default.aspx>

South Dakota Office of Attorney General Division of Consumer Protection

1302 E Hwy 14, Suite 3

Pierre, SD 57501-8053

Phone: 605-773-4400

<http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission

404 James Robertson Parkway

Suite 1900

Nashville, TN 37243

Phone: 615-741-3605

<https://www.tn.gov/thec/contact-us-1.html>

Tennessee Department of Commerce and Insurance

Consumer Affairs Division

500 James Robertson Pkwy, 12th Floor

Nashville, TN 37243-0600

Phone: 615-741-4737

Fax: 615-532-4994

<https://www.tn.gov/commerce/consumer/contact.html>

TEXAS

Texas Workforce Commission Career Schools and Colleges

101 East 15th Street, Room 226-T

Austin, Texas 78778-0001

Phone: 512-936-3100

Fax: 512-936-3111

Email: career.schools@twc.state.tx.us

<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, Texas 78752

Phone: 512-427-6101

Fax: 512-427-6127

Email: studentcomplaints@theccb.state.tx.us

<http://www.theccb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9>

Texas Office of Attorney General

Consumer Protection Division

P.O. Box 12548

Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

UTAH

Utah Department of Commerce Division of Consumer Protection

160 East 300 South

Salt Lake City, Utah 84111

Phone: 801-530-6601

Fax: 801-530-6001

Email: consumerprotection@utah.gov

<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont Agency of Education

219 North Main Street, Suite 402

Barre, VT 05641

Phone: 802-479-1030

Email: aoe.edinfo@vermont.gov

http://education.vermont.gov/documents/EDU-VTAOE-Complaint_Resolution_for_Postsecondary_Education.pdf

Vermont Attorney General's Office

109 State Street

Montpelier, VT 05609

Phone: 800-649-2424

Email: consumer@uvm.edu

<https://www.uvm.edu/consumer/?Page=complaint.html>

VIRGINIA

State Council of Higher Education for Virginia

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

Phone: 804-225-2600

Email: communications@schev.edu

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98502

Phone: 360-753-7800

Email: info@wsac.wa.gov

<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board

128 - 10th Avenue SW

P.O. Box 43105

Olympia, WA 98504-3105

Phone: 360-709-4600

Fax: 360-586-5862

Email: workforce@wtb.wa.gov

http://www.wtb.wa.gov/PCS_Complaints.asp

Washington State Office of the Attorney General

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

Phone: 360-753-6200

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection>

WEST VIRGINIA

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd., East, Suite 700

Charleston, WV 25301

Phone: 304-558-2101

Fax: 304-558-5719

<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

Community and Technical College System of West Virginia

1018 Kanawha Blvd. E., Suite 700

Charleston, WV 25301

Phone: 304-558-0265

<http://wvctcs.org/student-complaints/>

West Virginia Office of the Attorney General

Consumer Protection Division

P.O. Box 1789

Charleston, WV 25326

Phone: 800-368-8808

Email: complaint@wvago.gov

<http://www.ago.wv.gov/consumerprotection/Pages/default.aspx>

WISCONSIN

Department of Safety and Professional Services

4822 Madison Yards Way

Madison, WI 53705

Phone: 608-266-2112

Email: DSPSEAP@wi.gov

<https://dps.wi.gov/Pages/Programs/EducationalApproval/Default.aspx>

Wisconsin Attorney General

PO Box 7857

Madison WI 53707

Phone: 608-266-1221

Fax: 608-267-2779

<https://www.doj.state.wi.us/>

WYOMING

Wyoming Department of Education

Hathaway Building, 2nd Floor

2300 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7675

Fax: 307-777-6234

<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Wyoming Office of the Attorney General

Consumer Protection Unit

Kendrick Building

2320 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7841

Fax: 307-777-6869

<http://ag.wyo.gov/cpu/consumer-complaints>

*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.