

ALABAMA

Alabama Department of Postsecondary Education

Private School Licensure Division

P.O. Box 302130

Montgomery, AL 36130-2130

<https://www.accs.edu/about-accs/private-school-licensure/>

ALASKA

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

Customer.service@alaska.gov

<https://acpe.alaska.gov/ConsumerProtection>

Alaska Office of Attorney General Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 99501-5903

consumerprotection@alaska.gov

www.law.alaska.gov/consumer

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education

1740 W. Adams

Phoenix, AZ 85007

Phone: 602-542-5709

Fax: 602-542-1253

<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education Coordinating Board

423 Main Street, Suite 400

Phone: 501-371-2000

Little Rock, AR 72201

ADHE_Info@adhe.edu

<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Arkansas State Board of Private Career Education

423 Main Street, Suite 400

Little Rock, AR 72201

Phone: 501-683-8000

Fax: 501-683-805

alana.boles@adhe.edu

<https://sbpce.arkansas.gov/>

CALIFORNIA

California Department of Consumer Affairs

Bureau for Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 888-370-7589

Fax: 916-263-1895

bppe@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education

1600 Broadway, Suite 2200

Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

<https://higherred.colorado.gov/contact-information>

CONNECTICUT

Office of Higher Education

450 Columbus Boulevard, Suite 510

Hartford, CT 06103-1841

Phone: 860-947-1800he.org

pcs@ctohe.org

<http://www.ctohe.org/StudentComplaints.shtml>

Department of Consumer Protection Complaint Center

165 Capitol Avenue, Room 110

Hartford, CT 06106

Consumer Complaint Hotline: 800-842-2649

dcp@frauds@ct.gov

<https://portal.ct.gov/DCP/Complaint-Center/Consumers---Complaint-Center>

DELAWARE

Delaware Higher Education Office

Townsend Building

401 Federal St., # 2

Dover, DE 19901

Phone: 302-735-4120

Fax: 302-739-5894

dheo@doe.k12.de.us

<https://www.doe.k12.de.us/domain/226>

Consumer Protection Unit

Department of Justice State of Delaware

820 N. French Street, 5th Floor

Wilmington, DE 19801

Phone: 302-577-8600

Fax: 302-577-6499

consumer.protection@state.de.us

<https://attorneygeneral.delaware.gov/wp-content/uploads/sites/50/2017/03/complaintform.pdf>

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education

Higher Education Licensure Commission

1050 First Street NE, Fifth Floor

Washington, DC 20002

Phone: 202-727-6436

<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Government of the District of Columbia

Office of the Attorney General

441 4th Street, NW Suite 600 South

Washington, DC 20001

OAG Consumer Protection Hotline: (202) 442-9828

Fax: (202) 741-8789

consumer.protection@dc.gov

www.oag.dc.gov

<http://oag.dc.gov/service/submit-consumer-complaint>

FLORIDA

Florida Department of Education

Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Phone: 888-224-6684

Fax: 850-245-3238

cieinfo@fldoe.org

<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

GEORGIA

State of Georgia

Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: 770-414-3300

Fax: 770-414-3309

<https://gnpec.georgia.gov/student-resources/student-complaints>

HAWAII

State of Hawaii Office of Consumer Protection

Department of Commerce and Consumer Affairs

Leiopapa A Kamehameha Building

235 South Beretania Street, Suite 801

Honolulu, Hawaii 96813-2419

Phone: 808-586-2630

Fax: 808-586-2640

hpeap@dcca.hawaii.gov

<http://cca.hawaii.gov/ocp/consumer-complaint/>

IDAHO

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 West State Street

P.O. Box 83720 Boise, ID 83720-0037

Phone: 208-332-1587

Fax number: 208-334-2632

http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

ILLINOIS

Illinois Board of Higher Education

1 N. Old State Capitol Plaza, Suite 333

Springfield, IL 62701-1377

Phone: 217-782-2551

Fax: 217-782-8548

info@ibhe.org

<http://complaints.ibhe.org/>

Illinois State Board of Education

100 W. Randolph, Suite 14-300

Springfield, Illinois 60601

Phone: 312-814-2220

<https://www.isbe.net/Pages/Home.aspx>

Illinois Attorney General Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62701

Consumer Fraud Hotline: 800-243-0618

Phone: 217-782-1090

<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

INDIANA

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

Phone: 317-464-4400

complaints@che.in.gov

<http://www.in.gov/che/2743.htm>

IOWA

Iowa College Student Aid Commission

475 SW Fifth St., Suite D

Des Moines, IA 50309

Phone: 515-725-3400, 877-272-4456

Fax: 515-725-3401

info@iowacollegeaid.gov

<https://www.iowacollegeaid.gov/StudentComplaintForm>

KANSAS

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

Phone: 785-430-4240

http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education

100 Airport Road

Frankfort, KY 40601

Phone: 502-573-1555

cpeconsumercomplaint@ky.gov

<http://cpe.ky.gov/campuses/complaintform>

Kentucky Commission on Proprietary Education

300 Sower Boulevard

Frankfort, KY 40601

Phone: 502-564-4185

kcpe@ky.gov

<http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Office of the Attorney General

Consumer Protection Division

1024 Capital Center Drive, Suite 200

Frankfort, KY 40601

Phone: 888-432-9257, 502-696-5389

Fax: 502-573-8317

Consumer.protection@ag.ky.gov

<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

LOUISIANA

Louisiana Board of Regents

1201 N Third St., Suite 6-200

Baton Rouge, LA 70802

Phone: 800-351-4889, 225-326-6465

Fax: 225-326-6499

consumerinfo@ag.louisiana.gov

<https://regents.la.gov/students-parents/student-complaint-process/>

MAINE

Due Process Office

Maine Department of Education

Special Services Team

23 State House Station

Augusta, ME 04333-0023

Phone: 207-624-6600

Fax: 207-624-6641

<https://www.maine.gov/doe/cds/duprocess>

Attorney General's Consumer Information and Mediation Service

6 State House Station

Augusta, ME 04333

Phone: 207-626-8800

consumer.mediation@maine.gov

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Attorney General

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

Phone: 888-743-0023

Fax: 410-576-7040

info@iowacollegeaid.gov

<http://www.oag.state.md.us/Consumer/complaint.htm>

Maryland State Board of Education

200 West Baltimore Street

Baltimore, MD 21201

Phone: 410-767-0467

Fax: 410-333-2226

Stateboard.msde@maryland.gov

<http://www.marylandpublicschools.org/stateboard/Pages/default.aspx>

MASSACHUSETTS

Massachusetts Department of Higher Education

One Ashburton Place

Room 1401

Boston, MA 02108

Phone: 617-727-6656

Fax: 617-727-0955

<https://www.mass.edu/about/contactus.asp>

MICHIGAN

Michigan Department of Licensing and Regulatory Affairs

CSCL/Enforcement Division

P.O. Box 30018 Lansing, MI 48909

Phone: 517-241-9223

Cslc-complaints@michigan.gov

<https://www.michigan.gov/>

MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6372

Fax; 601-432-6225

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission of Proprietary Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6185

kverneuille@mccb.edu

<http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

Office of the Attorney General State of Mississippi

P.O. Box 220

Jackson, MS 39201

Phone: (601) 359-3680

<http://www.ago.state.ms.us/>

MISSOURI

Missouri Department of Higher Education and Workforce Development

205 Jefferson Street

Jefferson City, MO 65101

Phone: 800-473-6757

Fax: 573-751-6635

info@dhewd.mo.gov

<https://web.dhewd.mo.gov/collegedegreesearch/>

MONTANA

Montana University System

Office of the Commissioner of Higher Education

560 N. Park Ave.

P.O. Box 203201

Helena, MT 59620-3201

Phone: 406-449-9124

Fax: 406-449-9171

<http://mus.edu/che/arsa/StateAuthorization/Students.asp>

Montana Department of Justice

Office of Consumer Protection

PO Box 200151

Helena, Mt 59620-0151

Phone: 406-444-4500, 800-481-6896

contactocp@mt.gov

<https://dojmt.gov/consumer/consumer-complaints/>

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education

Office of the Attorney General

2115 State Capitol

Lincoln, NE 68509

Phone: 402-471-2682

Fax: 402-471-3297

ago.consumer@nebraska.gov

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Department of Education Investigations Office

301 Centennial Mall South

P.O. Box 94987

Lincoln, NE 68509-4987

Phone: 402-471-2295

Fax: 402-471-0117

https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf

Nebraska Attorney General

Consumer Mediation Center

2115 State Capitol

Lincoln, NE 68509

Phone: 800-727-6432

ago.consumer@nebraska.gov

<https://protectthegoodlife.nebraska.gov/file-consumer-complaint>

NEVADA

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway

Suite 115

Las Vegas, Nevada 89123

Phone: 702-486-7330

Fax: 702-486-7340

http://www.doe.nv.gov/home/FAQs/Complaints_FAQ/

NEW HAMPSHIRE

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

Phone: 603-271-3494

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education

Office of the Secretary of Higher Education

1 John Fitch Plaza, 10th Floor

PO Box 542

Trenton, NJ 08625-0542

Phone: 609-29-4310

Fax: 609-292-7225

<https://www.state.nj.us/treas/highereducation/contactus.shtml>

New Jersey Division of Consumer Affairs Office of Consumer Protection

124 Halsey Street

Newark, New Jersey 07101

973-504-6200

askconsumeraffairs@dca.lps.state.nj.us

<https://www.njconsumeraffairs.gov/ocp/Pages/default.aspx>

New Jersey Office of the Attorney General

Division of Consumer Affairs

PO Box 45025

Newark, New Jersey 07101

Phone: 800.242.5846

askconsumeraffairs@lps.state.nj.us

https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf

NEW MEXICO

New Mexico Higher Education Department Private Postsecondary Schools Division

2044 Galisteo St., Suite 4

Santé Fe, NM 87505-2100

Phone: 505-476-8411

HigherEd.Info@state.nm.us

<https://hed.state.nm.us/students-parents/student-complaints>

NEW YORK

New York State Education Department

Office of College and University Evaluation

89 Washington Avenue

EBA Room 960

Albany, NY 12234

Phone: 518-474-1551

Fax: 518-486-2779

ocueinfo@nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York State Education Department

Bureau of Proprietary School Supervision

Investigations and Audit Unit

116 West 32nd Street, 5th Floor

New York, New York 10001

Phone: 212-643-4760

BPss@NYSed.gov

<http://www.acces.nysed.gov/bpss/student-rights>

New York State Department of State

Division of Consumer Protection

Consumer Assistance Unit

99 Washington Avenue

Albany, New York 12231-0001

Phone: 800-697-1220

<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools

200 West Jones St.

Raleigh, North Carolina 27603

Phone: 919-807-7100

Fax: 919-807-7165

webmaster@nccommunitycolleges.edu

<http://www.nccommunitycolleges.edu/proprietary-schools>

North Carolina Department of Justice

Consumer Protection Division

Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

Phone: 919-716-6000

<https://ncdoj.gov/file-a-complaint/>

NORTH DAKOTA

North Dakota Department of Career and Technical Education

State Capitol – 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

Phone: 701-328-3180

Fax: 701-328-1255

cte@nd.gov

https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf

North Dakota Consumer Protection Division

Office of Attorney General

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

Phone: 800-472-2600

<https://attorneygeneral.nd.gov/sites/ag/files/documents/ConsumerComplaint-SFN7418.pdf>

OHIO

State of Ohio

Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OHIO 43215-31414

Phone: 614-466-2752

Fax: 614-466-2219

Toll Free: 877-275-4219

bpsr@scr.state.oh.us

<http://scr.ohio.gov/>

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Phone: 614-466-6000

Fax: 614-466-5866

hotline@highered.ohio.gov

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

Phone: 800-282-0515

<https://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405-225-9100

<http://www.okhighered.org/current-college-students/complaints.shtml>

State of Oklahoma

Oklahoma State Board of Private Vocational Schools

3700 N.W. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Phone: 405-528-3370

Fax: 405-528-3366

<http://obpvs.ok.gov/contact-us>

Oklahoma Office of the Attorney General

Consumer Protection Unit

313 N.E. 21st Street

Oklahoma City, OK 73105

Phone: 405-521-3921

Fax: 405-521-6246

ConsumerProtection@oag.ok.gov

<http://www.oag.ok.gov/consumer-protection-unit1>

OREGON

Oregon Higher Education Coordinating Commission

Private Postsecondary Education

Office of Degree Authorization

255 Capitol Street NE, Third Floor

Salem, OR 97310

Phone: 503-947-5925

complaints@hecc.oregon.gov

<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Higher Education Coordinating Commission

Office of Private Postsecondary Education

Private Career Schools

775 Court Street NE

Salem OR 97301-3827

Phone: 503-947-5716

info.PPS@state.or.us

<https://www.oregon.gov/highered/institutions-programs/private/Pages/our-role.aspx>

Oregon Department of Justice

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301

Phone: 877-877-9392

help@oregonconsumer.gov

<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126

Phone: 717-783-6788

<https://www.education.pa.gov/Pages/contact-us.aspx>

Pennsylvania Office of Attorney General

Bureau of Consumer Protection

Strawberry Square

Harrisburg, PA 17120

Phone: 717-787-3391

<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

PUERTO RICO

Puerto Rico Council on Higher Education

P.O. Box 19900

San Juan, PR 00910-1900

Phone: 787-641-7100

<http://www.ce.pr.gov/>

United States Attorney's Office District of Puerto Rico

Torre Chardon, Suite 1201

350 Carlos Chardon Street

San Juan, PR 00918

Phone: 877-872-5656

Fax: 787-771-4043

Usapr.webmaster@usdoj.gov

<https://www.justice.gov/usao-pr/contact-us>

RHODE ISLAND

Rhode Island Board of Governors for Higher Education

Shepard Building

80 Washington Street

Providence, RI 02903

Phone: 401-456-6000

<http://www.ribghe.org/students.htm>

Rhode Island Department of Attorney General

Consumer Protection Unit

150 South Main Street Providence, RI 02903

Phone: 401-274-4400

consumers@riag.ri.gov

<http://www.riag.ri.gov/ConsumerProtection/About.php>

SOUTH CAROLINA

South Carolina Commission on Higher Education

1122 Lady Street, Suite 300

Columbia, SC 29201

Phone: 803-737-2260

Fax: 803-737-2297

<http://www.che.sc.gov/>

South Carolina Attorney General

Rembert Dennis Building

1000 Assembly Street room 519

Columbia, SC 29201

Phone: 803-734-3970

Fax: 803-253-6283

<http://www.scag.gov/>

SOUTH DAKOTA

South Dakota Boards of Regents

306 E. Capitol Ave., Suite 200

Pierre, SD 57501

Phone: 605-773-3455

info@sdbor.edu

<https://www.sdbor.edu/Pages/default.aspx>

South Dakota Office of Attorney General

Division of Consumer Protection

1302 E Hwy 14, Suite 3

Pierre, SD 57501-8053

Phone: 605-773-4400

Fax: 605-773-7163

<http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission

312 Rosa Parks Blvd, 9th Floor

Nashville, TN 37243

Phone: 615-741-3605

<https://www.tn.gov/thec/contact-us-1.html>

Tennessee Department of Consumer Affairs

Tennessee Attorney General's Office

P.O. Box 20207

Nashville, TN 37202-0207

Phone: 615-741-4737

Fax: 615-532-4994

<https://www.tn.gov/commerce/consumer/contact.html>

TEXAS

Texas Workforce Commission Career Schools and Colleges

101 East 15th Street, Room 226-T Austin, Texas 78778-0001

Phone: 512-936-3100

Fax: 512-936-3111

career.schools@twc.state.tx.us

<https://www.twc.texas.gov/files/jobseekers/csc-401a-student-complaint-form-twc.pdf>

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, Texas 78752

Phone: 512-427-6101

Fax: 512-427-6127

studentcomplaints@thecb.state.tx.us

<http://www.highered.texas.gov/links/student-complaints/>

Texas Office of Attorney General

Consumer Protection Division

P.O. Box 12548

Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

UTAH

Utah Department of Commerce

Division of Consumer Protection

160 East 300 South

Salt Lake City, Utah 84111

Phone: 801-530-6601

Fax: 801-530-6001

consumerprotection@utah.gov

<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont Agency of Education

1 National Life Drive, Davis 5

Montpelier, VT 05620-2501

Phone: 802-828-1130

Fax: 802-828-6430

aoe.edinfo@vermont.gov

<https://education.vermont.gov/student-support>

Vermont Attorney General's Office

109 State Street

Montpelier, VT 05609

Phone: 802-656-3183

Fax: 802-304-1014

<mailto:AGO.CAP@vermont.gov>

<https://agocapcomplaint.atg.state.vt.us/forms/consumer-assistance-program-complaint-form/>

VIRGINIA

State Council of Higher Education for Virginia

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

Phone: 804-225-2600

communications@schev.edu

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98502

Phone: 360-753-7800

info@wsac.wa.gov

<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board

128 - 10th Avenue SW

P.O. Box 43105

Olympia, WA 98504-3105

Phone: 360-709-4600

Fax: 360-586-5862

workforce@wtb.wa.gov

<https://www.wtb.wa.gov/private-career-schools/school-complaints/>

Washington State Office of the Attorney General

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

Phone: 360-753-6200

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection>

WEST VIRGINIA

Executive Vice Chancellor for Administration

West Virginia Council for Community and Technical College Education

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd., East, Suite 700

Charleston, WV 25301

Phone: 304-558-2101

Fax: 304-558-5719

<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

State of West Virginia

Office of the Attorney General

Consumer Protection Division

P.O. Box 1789

Charleston, WV 25326

Phone: 800-368-8808

complaint@wvago.gov

<http://www.ago.wv.gov/consumerprotection/Pages/default.aspx>

WISCONSIN

Wisconsin Department of Safety and Professional Services

Division of Legal Services and Compliance

P.O.Box 7190

Madison, WI 53707-7190

Phone: 608-266-2264

dsps@wisconsin.gov

<https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx>

Wisconsin Attorney General

PO Box 7857

Madison WI 53707

Phone: 608-266-1221

Fax: 608-267-2779

<https://www.doj.state.wi.us/>

WYOMING

Wyoming Department of Education

Hathaway Building, 2nd Floor

2300 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7675

Fax: 307-777-6234

<https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>

Office of the Attorney General

Consumer Protection Unit

Kendrick Building

2320 Capitol Avenue

Cheyenne, WY 82002

Phone: 307-777-7841

Fax: 307-777-6869

<http://ag.wyo.gov/cpu/consumer-complaints>

*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.