CRIT HELP DESK
Centralized Help Desk service providing computer support for the SAIC community.
• Phone (312)345-3535
e-mail crithelpdesk@saic.edu
• 112 S. Michigan Ave., room 905 (MacLean)
  Mon–Fri 8:30am–5:00pm
• 37 S. Wabash Ave., room 401 (Sharp)
  Mon–Fri 8:30am–5:00pm
• On-campus printing information and resources: http://crit.artic.edu/printing

LAPTOP PROGRAM
Technical support for SAIC Laptop Program student and faculty participants is provided through the CRIT Help Desk.
• http://www.saic.edu/laptop
• Phone (312)345-3738
e-mail laptop@saic.edu
• See reverse for laptop purchase information

GET CONNECTED
Get your ARTIC user name and set up your e-mail account.
• ARTIC Account Activation
  http://getconnected.artic.edu
  (Faculty must have an active contract, an SAIC ID number, and visit
  http://getconnected.artic.edu from an on-campus computer)
• Visit the Dashboard to access PeopleSoft Self-Service, SAIC Gmail, and Canvas
  Student Dashboard: http://saic.edu/students
  Faculty Dashboard: http://saic.edu/faculty
• For information and help with your email account, visit
  http://startit.artic.edu and click e-mail & Google Apps at the left

GENERAL ACCESS LAB
Mac Pro and iMac workstations, laptop stations, scanners, black & white and color laser printers, color inkjet printing.
• Phone (312)345-3766
e-mail galabhelp@saic.edu
• 112 S. Michigan Ave., room 901 (MacLean)
• Open access during un-monitored hours. If the lab is locked, swipe your ARTICard to gain access.
  Overnight access available to currently enrolled students when the building is open.
  • Mon–Thu 10:00am-9:00pm,
  Fri-Sat 10:00am-6:00pm (Fall hours)
• On-campus printing information and resources: http://crit.artic.edu/printing

THE SERVICE BUREAU
On-campus professional digital output center providing laser and large-format (archival) color inkjet printing (up to 64” wide), self-service color laser printing. Output options include photographic papers, backlit film, fabrics, more.
• Phone (312)629-9155
e-mail servicebureau@saic.edu
• Web http://crit.artic.edu/servicebureau
  http://facebook.com/saic.servicebureau
  Blog http://blogs.saic.edu/axisofoutput
• 37 S. Wabash Ave., room 1111 (Sharp)
  • Mon–Thu 8:30am–9:00pm, Fri 8:30am–5:00pm

ADVANCED OUTPUT CENTER
On campus 2D & 3D scanning and prototyping lab, providing self-serve laser cutting, 3D rapid prototyping, 3D scanning, wide-format scanning, and wide-format printing.
• Phone (312)629-6688
e-mail advancedoutput@saic.edu
• Web http://crit.artic.edu/aoc
  http://www.facebook.com/saicaoc
  Blog http://blogs.saic.edu/axisofoutput
• 36 S. Wabash Ave., room 1232 (Sullivan)
  • Mon–Thu 9:00am–9:00pm
  Fri 9:00am–5:00pm, Sat 10:00am–4:00pm, Sun 10:00am–4:00pm
COMPUTER HARDWARE AND SOFTWARE PURCHASING

For a limited time, students, faculty, and staff can join the SAIC Laptop Program and get an Apple MacBook Pro laptop at the special SAIC discount.

Offer available only while supplies last.

To place an order, please contact laptop@saic.edu or 312-345-3738, option 1
PLEASE NOTE: Payment in full is required when placing your order.

For more information, contact laptop@saic.edu or 312-345-3738, option 2

This package includes:

Apple MacBook Pro
  • 2.3GHz quad-core Intel i7 Processor
  • 4GB RAM
  • 500GB Hard Drive
  • Double-layer SuperDrive (DVD±R DL/DVD±RW/CD-RW)
  • 15-inch widescreen glossy LED-backlit display, backlit keyboard
  • Airport Extreme card and Bluetooth
  • SD card slot
  • Built-in battery (7 hours)
  • NVIDIA GeForce GT 650M graphics controller with 512MB RAM
  • 3-year AppleCare Protection Plan
  • Standard Apple software including iLife (iPhoto, iMovie, GarageBand)
  • Students will also receive the SAIC laptop software template

1TB portable USB 3.0 hard drive
7-foot CAT6 Ethernet cable
MacBook Pro Sleeve

The cost of the Fall 2013 SAIC Laptop Program equipment is $1950 (plus $180.38 tax, total of $2130.38). There will also be a final $10 payment (plus tax) when you leave the Program, at which point, ownership of the laptop will be transferred to you.