

2017 Parent Webinar Q + A

Question

Answer

<p>We received health insurance waiver but still have a bill for insurance, how do we get this removed?</p>	<p>Email dstephens@saic.edu and she will check on this for you. Please include your student's name and ID number.</p>
<p>Where can I find a list of the fall classes and description of the class?</p>	<p>Course information can be found on our website at http://www.saic.edu/coursesearch/</p>
<p>Will the deck be available after the webinar?</p>	<p>The presentation will be available online after the webinar. It is being recorded now!</p>
<p>My son is a transfer student, coming in as a sophomore. I'm a little concerned about him being a 2nd class citizen.</p>	<p>We have several hundred transfer students on campus so your son will not be alone. He will get a specific faculty advisor too to help him adjust to life at SAIC.</p>
<p>My child is eligible for work study. Should he start looking now, or wait until he gets there?</p>	<p>He can start looking now but should keep checking back. Many offices will be posting jobs throughout August." For Work-Study, you should begin by logging into SAIC Launch, our on campus database of student jobs at http://www.saic.edu/lifeatsaic/careers. You can also review the Student Employment Guide at www.saic.edu/studentpayroll. Note that once students log into SAIC Launch On Campus, they can request email updates as new jobs are posted.</p>
<p>What kind of equipment is in the exercise rooms? Which dorms had the gyms?</p>	<p>162 N State Street and The Buckingham have gyms. There are ellipticals, tread mills, and weight machines. We do not have many/any free weights in the gyms.</p>
<p>Can we sign up for Emergency Notifications so we can check in with our kid when something happens on campus?</p>	<p>Yes, this can be done by editing the emergency notification number on the student's Self Service page. Also, if you register for the parent e-news you can add yourself to the emergency notifications</p>
<p>Are ongoing counseling services free - or just initial appointments? Could you go weekly for free, or is there a limited number? We waived the school insurance, but our policy doesn't have robust coverage for therapy.</p>	<p>Counseling Services provides brief, confidential sessions for free for currently-enrolled, degree-seeking students. Students get up to 16 free sessions.</p>
<p>Our kid has had problems gaining access to the work study job page. It says she needs to be verified. Who should she talk to, to fix that?</p>	<p>Please feel free to have them reach out to crithd@saic.edu for any technical assistance with this page.</p>
<p>Will we get a copy of the presentation?</p>	<p>We will review over the next few days and try to have up early next week (a recording of the presentation.) We will also make this Q&A available</p>
<p>The SAIC app only seems to have the 2016 orientation guide available. Will it be updated?</p>	<p>The 2017 orientation app will be available August 1st</p>
<p>If our request for waiver of insurance was denied, how long does the re-evaluation process take?</p>	<p>Email dstephens@saic.edu and provide your student's name and ID number so she can research this for you.</p>

<p>How do we send the information you would like on preexisting conditions to the Wellness Center from our local doctors; is faxing okay and to whom should it be addressed to?</p>	<p>"The links for the Admission Health Record Packet and Certificate of Immunity can be found here: http://www.saic.edu/lifeatsaic/wellnesscenter/healthservices/ healthrequirementsandrecommendationsfornewstudents/ If you are referring to information for accommodations, please fax documentation to 312.499.4290 with attention to Valerie. Here is a link to the forms for the DLRC: http://www.saic.edu/lifeatsaic/wellnesscenter/disabilityandlearningresourcecenter/disabilitydocumentationrequirementsandforms/</p>
<p>Do the washing machines use pods or powder detergent?</p>	<p>The washing machines work best with pods or liquid detergent. There is a list of preferred products and laundry instructions in each laundry room.</p>
<p>Are parents allowed to go to their student's dorm room on moving day?</p>	<p>They are. During move-in day, parents or guardians are allowed up to their students rooms without having to check-in. You will just get a guest badge. After move-in day, you will need to be escorted by your student to their room.</p>
<p>Where can find list for things can they need and things not recommended to bring?</p>	<p>You can find a list on our website. Here is the link! http://www.saic.edu/lifeatsaic/housingandresidence/onlinecampushousing/personalitemstobringformove-in/</p>
<p>My daughter has a new Macbook Air which I saw does not meet SAIC's requirements.</p>	<p>Please feel free to reach out to laptop@saic.edu to discuss this further and see what options are available.</p>
<p>Is there certain protocol for shipping items to students throughout the year?</p>	<p>Students should ship to the buildings address with their room number in the address. In Buckingham, they will pick up their packages at the security desk. In Jones & 162, they will pick it up at the hall desks.</p>
<p>Can siblings attend the parent reception on Saturday night 8/26?</p>	<p>Yes, siblings are allowed to attend the parent reception on Saturday night.</p>
<p>Is the Safe Ride van free or will there be a fee for my child every time she uses it?</p>	<p>Safe ride van is free!</p>
<p>Is that five nights a month per overnight guest or for ALL guests?</p>	<p>Each student gets 5 guest nights a month. If they need more, they should speak with their Hall Director.</p>
<p>How will we know whether my child's school has sent the final transcript to SAIC or not?</p>	<p>Once the transcripts are reviewed and evaluated, an email is sent to the student's SAIC email address with a breakdown of which credits transferred to SAIC. Your student will receive regular email reminders to submit a final high school transcript until one is submitted If you are unsure you can always contact Registration and Records at saic.registrar@saic.edu.</p>
<p>Can guests spend the night if students are not in a single room?</p>	<p>Yes, they should speak with their roommate to make a plan</p>
<p>Are there any organized dorm activities?</p>	<p>Yes we have lots of activities in the halls. We advertise them with posters in the halls and the online calendar for all SAIC students.</p>

Where is the wellness center located?	116 S Michigan, 13th floor
Can they switch classes during the phone appointment with their advisor?	Yes, First Year students can request schedule changes over the phone with their Admissions Advisor before classes begin. After the start of classes, First Year students should speak with their Academic Advisor. Transfer students will continue to work with Admissions to make changes to their schedules right up until the add/drop deadline.
There is a new line of Mac computers coming out in the fall, do you think it is best to "limp by" with an older mac and wait for the new release, or go ahead and buy a new one now?	That would depend on the area of study. We do recommend having a laptop ready at the start of class as it may be required for class work. There will not be a fundamental change in the Fall 2017 Macbook Pro.
How does "dropping a class" work? What is the time frame, and are the hours charged for that class refunded?	Students are able to add and drop classes throughout the add/drop period. For Fall 2017 the last day to add/drop is Sep 12. During add/drop students are not charged for dropping courses. After add/drop if a student remains enrolled in at least one course they are charged full tuition for all courses
Is the IMPACT workshop required?	The IMPACT workshop is not required.
Do we need to buy creative cloud access?	No. This is included for all degree seeking students. The Adobe CC Suite will be installed on your student's computer. You will not need to purchase access.
Can students who use their own insurance see the nurse practitioners or are they only for students with SAIC insurance?"	All currently-enrolled, degree-seeking students are able to see the nurse practitioners regardless of their insurance.
Is there a nearby urgent care if they need?	Yes. It is called Michigan Ave. Urgent Care. It is only a few blocks from campus.
Do we need to check with Urgent Care regarding which insurances they accept or can we find it somewhere online?	More information is available at their website, http://www.michiganavenueimmediatecare.org and http://www.michiganavenueimmediatecare.org/billing.html
If the student is unable to make it for international move in date on the 20th, is this a reason for concern?	Missing International Move in is not problematic; however, you will not want to miss International Orientation. If your arrival will be later than Monday, August 21st, you should contact International Affairs.
What if we are not going to be driving a car? Will the process be the same (getting a number and waiting)?	Great question! If you are arriving on foot/being dropped off, you will go straight to the check in desk (front of building for 162/Jones, back of buliding for the Buckingham). Once you have your key, you can go to your room.
Can our student reach out to you to get doctors/recommendations through SAIC prior to arriving to school?	Yes. Please email healthservices@saic.edu .
Is the academic assistance a free service, or does it have a fee?	Academic assistance is free for any student.

<p>If we have a meeting with the Wellness Center prior to school starting to look at accommodations, are parents allowed to attend?</p>	<p>Yes, if your child invites you to the meeting, you are welcome to attend.</p>
<p>I'm assuming that my daughter sent the AP scores to you all...if the AP score qualifies and they did send that info to you, how will we know which class she receives credit for her AP test?</p>	<p>SAIC awards 3 college credit hours for each AP score of 4 or 5 in ALL academic areas or studio arts. Similar to how transfer credits work, once evaluated an email will be sent to the student's SAIC email address. The admissions office received our first batch of AP scores this week, so your student should hear from us in the coming weeks if their scores were sent and credit was awarded.</p>
<p>What is the name of the Parent Facebook site?</p>	<p>The name of the Facebook page is "School of the Art Institute of Chicago Parents" The link is https://www.facebook.com/groups/142881199070425/</p>
<p>Are there RA's at all 3 housing locations?</p>	<p>Yes there are. We have live-in professional staff as well as RA's in each building.</p>
<p>Are all of the SAIC students on the same floor(s) in the Buckingham? Is there studio space at the Buckingham?</p>	<p>We have 12 floors at the Buckingham, but SAIC residents are grouped together on the floors. They are not mixed with non-SAIC students. There is no studio space in The Buckingham, but they can use the studio space in Jones Hall or 162 N State Street.</p>
<p>What furniture is included in their rooms?</p>	<p>In Jones and 162 N State Street, there are beds, a drafting table desk, and a desk chair. In The Buckingham, there are beds, desk and wardrobe.</p>
<p>If my child needs antibiotics for a cold, is there a charge?</p>	<p>There is no charge for providing a prescription but the student will have to pay for the medicine at the pharmacy. Cost depends on insurance coverage.</p>
<p>Is it a concern if my daughter already subscribes to creative suite - it's a monthly fee that includes all updates as they occur.</p>	<p>The Help Desk can assist your daughter in having her personal account cancelled if desired.</p>
<p>Can my student use the wellness center even if I have waived her SAIC insurance?</p>	<p>Yes, all currently-enrolled, degree-seeking students can use the Wellness Center regardless of their insurance coverage. The Wellness Center is completely separate from the SAIC student insurance.</p>
<p>If our student is assigned to live in a residence hall that doesn't have a gym, can he still use the gym at State St. or Buckingham?</p>	<p>The gym in 162 N State Street is open to all students living on campus.</p>
<p>Roughly how often does SAIC update the minimum technology requirements? Should we expect to have to buy another new laptop in a couple of years?</p>	<p>The laptop technology requirements work on a 4 year schedule.</p>
<p>Regarding the 4-year cycle, are you saying that incoming freshman can expect to be able to use their new laptops for their whole 4 years? That is, if a kid comes in 3 years into the cycle, could he have to buy another a year later?"</p>	<p>Yes. A 4-year student can expect to complete a 4-year program with a brand new laptop. A new student with a 2014 Macbook Pro will potentially experience issues.</p>

<p>What is the \$2148? I thought the minium requirement MacbookPro 13"" was \$1899 with student pricing.</p>	<p>This cost includes the Applecare+ cost which is required and should be purchased at the time of the laptop purchase. Pleae feel free to reach out to us at laptop@saic.edu for any further assistance.</p>
<p>If a student has a single in the residence hall, can his brother or friend visiting from out of town stay a night or two in his room?</p>	<p>Yes they can. A student can have an overnight guest stay a maximum of five nights a month.</p>
<p>Does a parent need to sign the electronic contracts/forms for a student who is still 17?</p>	<p>Yes, 17 year old students can sign the forms electronically. If students need to make any changes to any form after they turn 18 they can also reach out the specific department.</p>
<p>What do students do with their ""stuff"" during the summer months?</p>	<p>If students are not living with us during the summer, storage is not available to students. There is a service called College Boxes that can pick up the belongings from your student's room to store them at the end of the year. Collegeboxes.com</p>
<p>Do dorm rooms have dressers and nightstands?</p>	<p>The Buckingham has wardrobes for students; they do not have nightstands. 162 & Jones have closets with closet organizers but do not have dressers.</p>
<p>Are MacBook Air computers with same processor/memory as MacBook Pro ok?</p>	<p>No, Macbook Air's are typically lower spec laptops.</p>
<p>Are flu vaccines available through health services?</p>	<p>Yes, flu vaccines will be available in October.</p>
<p>What is the address of the LA Fitness that gives discounts to SAIC students?</p>	<p>55 E. Randolph, just down the street from the residence halls</p>
<p>If you were to upgrae any of the specs for the macBook, what would you reccomend?</p>	<p>Most modern Macbook Pros are now largely unable to be upgraded.</p>
<p>When buying a laptop, there's an option to upgrade memory from 512g (reccomended spec) to 1T, is that worth it? Will it help?</p>	<p>512gb will meet recommendations. If the student will be doing a lot of video work, it's possible that they could benefit from the 1tb upgrade, but is not necessary.</p>